Gaggle Safety Management User Guide / Learn the Basics 📎   •••

How does content analysis for Office 365 work?
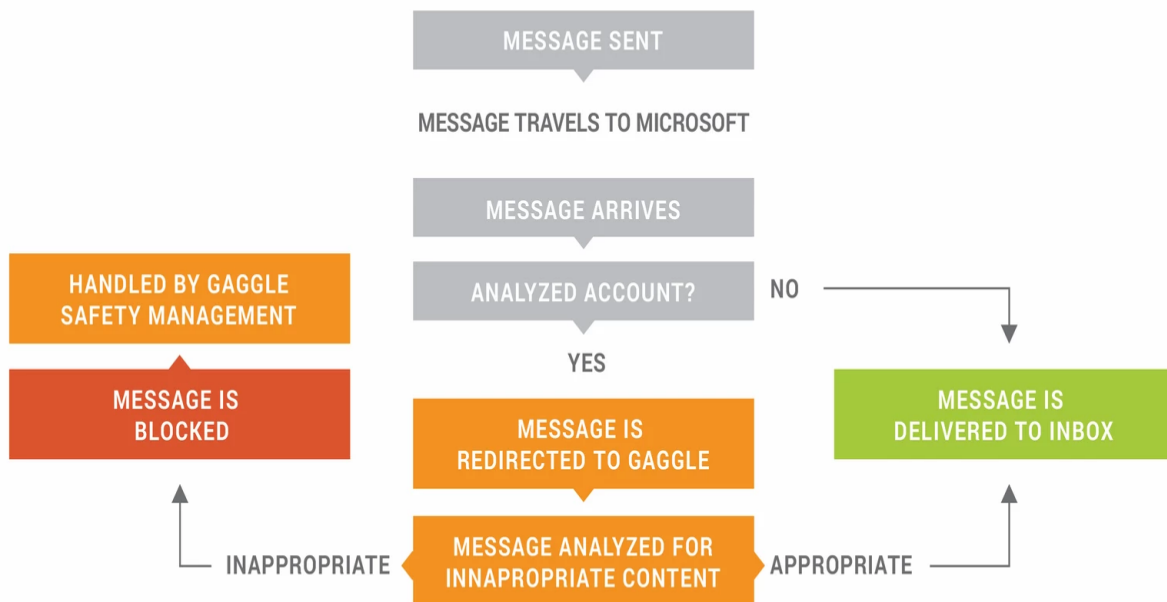
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Gaggle's content analysis for Office 365 Email leverages Mail Flow Rules that Microsoft has made available. The benefit to this approach is that Gaggle is only processing the mail that you want analyzed and reviewed rather than handling all mail for all users.
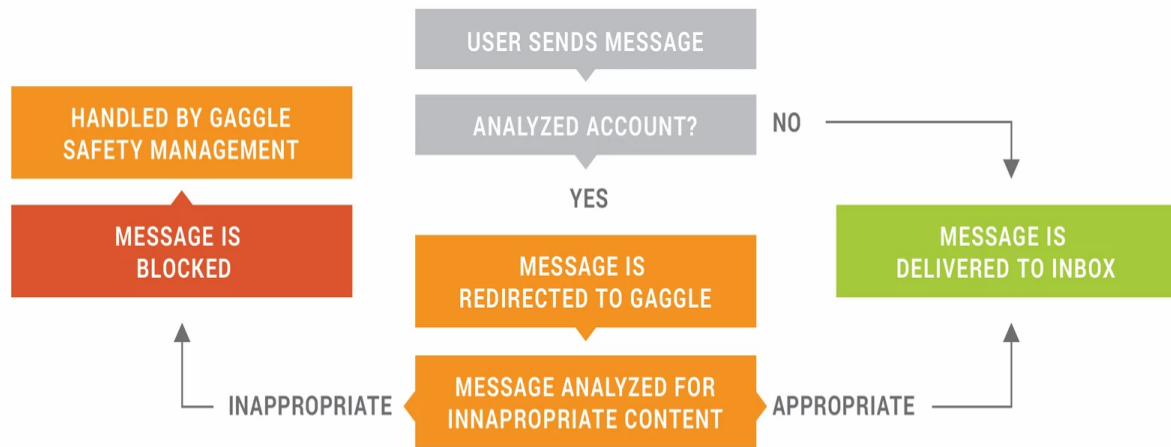
The Difference Between Email & OneDrive

There is an important difference between how Gaggle analyzes email content and content in OneDrive. Email content is reviewed in *real-time*. When messages are identified as potentially inappropriate, they will not be immediately delivered to their intended recipient. Rather, they will be temporarily held until they are reviewed and approved by a Gaggle Safety Representative. OneDrive content is reviewed *after the fact*. When OneDrive files are created or shared and are identified as potentially inappropriate, Gaggle does not block the files in real-time, but allows students to continue working. In both cases, Emergency Contacts at the school or district will be made aware of any inappropriate content that is discovered.

Mail Flow

The diagram above shows how the mail flow will work with the rules in place for inbound traffic. As you can see, Gaggle only processes messages for those users that you've identified as reviewed users. This is done by moving users into distribution groups in Microsoft and letting Gaggle know which groups you are interested in reviewing. Gaggle will then apply the Mail Flow Rules to those groups to redirect the mail appropriately.

The diagram above shows how mail will flow with the rules in place for outbound traffic. Again, Gaggle would only review the users you specify.

No labels